

SNAP Verification in iMatchSkills

(1-12-20)

DHS has contracted with the Oregon Employment Department (OED) to use iMatchSkills to verify an individual SNAP status. Nightly, data is exchanged between the DHS client management system and OED. It matches records by social security number. iMatchSkills is used statewide by all STEP providers.

Initial SNAP Verification

Career Boost service providers must use iMatchSkills to determine whether a customer is eligible to participate in a Career Boost program **prior** to enrolling a customer in Career Boost, and prior to providing a Career Boost service.

Provider will confirm customers interested in Career Boost services are eligible to participate by logging into iMatchSkills and entering the customer's Job Seeker ID.



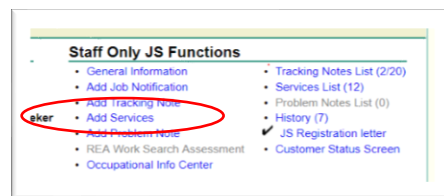
If a customer is eligible to participate in Career Boost programs, one of the following phrases will appear in purple in the status line of the customer's iMatchSkills record:

- SNAP ABAWD
- SNAP ABAWD EXEMPT
- SNAP-Non ABAWD

If one of these SNAP designations does not appear in iMatchSkills, that customer is not eligible to participate in Career Boost services.



If the customer is eligible for Career Boost services, provider staff are to record the type of service provided to the customer in iMatchSkills on **the day** that service is provided by selecting *Add Services* from the function menu. Then select the specific service being provided from the SNAP services list.



Each STEP service provider is required to confirm that they have provided a STEP Orientation, STEP Employment and Training Assessment, and STEP Plan in iMS.

Worksystems' contract with DHS allows the following SNAP services:

- Career/Technical Education or Other Vocational Training (ITAs, CareerWork\$, BankWork\$, ISVT)
- English Language Acquisition (Rosetta Stone)
- Job Search Training (Career Coaching, COEP)
- PreApprenticeship/Apprenticeship (CCTP)
- Short -Term Training
- Work Experience
- Job Retention (post-employment follow-up services)

DHS STEP service definitions appear in iMatchSkills on the SNAP services screen when a user clicks on the service name.

In providers of STEP training services will also be required to identify whether they are a *Funder*, a *Provider* or *Funder and Provider* of STEP services. (Reference table at end of document.)

Service providers should select only the SNAP services that they have contracted with Worksystems to offer. See Appendix B for services and goals assigned to each contractor for the current federal fiscal year.

Monthly SNAP Verification

A Career Boost customer's SNAP status *must be* confirmed during each month that the customer receives Career Boost services in iMatchSkills. The appropriate SNAP service also must be Monthly verification follows the same steps as initial SNAP verification. Updates to a Career Boost customer's SNAP service record need to happen once a month in iMatchSkills.

Training Services: Funder/Provider Selection in iMatchskills®

| IMS Training Type | Training Program | Providers | IMS Selection Funder/Provider |
|---------------------------------------------------------|-----------------------------------------------|---------------------------------------------------------------------------|-------------------------------|
| Career/Technical Education or Other Vocational Training | BankWork\$ CareerWork\$ Medical | WSPM SE | Both |
| | EOP Portland-ISVT Healthcare | IRCO | Funder |
| | Individual Training Scholarships | WSPM Centers | Funder |
| English Language Acquisition | Rosetta Stone Advantage | IRCO WPSM Gresham | Provider |
| Pre-Apprenticeship/ Apprenticeship | Community Construction Training Program | Construction Hope Oregon Tradeswomen POIC Portland YouthBuilders | Both |
| | | Portland Community College | Funder |
| Short-Term Training | WorkReady\$ | SE Works | Both |
| | Construction Career Exploration | Central City Concern Portland Community College Urban League | Both |
| | Workforce Prep | WSPM Centers | Funder |