Worksource Portland Metro

Success Stories

<u>Who</u>

Identify the subject of the story.

<u>Why</u>

List any obstacles faced by the participant and any supports or coaching provider by the program.

<u>When</u>

Identify when the participant enrolled in the program; started training; and completed trainings.

<u>Where</u>

Where does the story take place? Where did they attend training? Where are they employed?

<u>Quote</u>

Include a quote from the participant.

Example

Audrey enrolled in IRCO's HCNW program in 2018 as an TANF participant and her goal was to do the Medical Assistant program. Audrey passed her prerequisites and with the assistance of IRCO's Career Coach, Audrey was accepted and started MA program full time in 2019.

Audrey was in her second term of the program when her apartment caught fire and she lost housing for herself and her five kids. As a single mom she had to provide shelter for her kids and continue their schooling. After a week of staying in a hotel and draining her financial resources, her career coach referred her to another IRCO resource, the A Home for Everyone Program. This program assisted her in finding and providing rent support for a new apartment for almost the duration of the training program. Despite what our programs would categorize as significant setbacks or hurdles, Audrey never missed a single class.

She has done a great job in her classes and successfully graduated from Medical Assistant program with MHCC. After Audrey graduated, she started actively job searching and was hired with Central City Concern on 03/17/2020 as a Medical Assistant in a treatment facility. She mentioned that "she is so excited and never thought that she could work as a MA one day" but she achieved her goal and is on her way to having enough resource to provide for her family. Audrey went from losing her housing and taking an emergency job at an airport hotel for less than \$15/hr to making over \$18/hr as a certified medical assistant!